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NOV 01 2004 TRADEMARK OFFICE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/934,184

Filed: August 21, 2001

Inventor(s):

Sadler, et al.

Title: MESSAGE MANAGEMENT SYSTEMS AND METHOD

Examiner: Greene, Daniel L.
Group/Art Unit: 3621
Atty. Dkt. No: 5181-77301

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Rory D. Rankin
Printed Name

Signature

October 28, 2004
Date

RESPONSE TO OFFICE ACTION OF JULY 28, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of July 28, 2004, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.